

**Offer: Additional 20% discount on TruHealth packages exclusively for Kotak Mahindra Bank Privy League customers**

Minimum Order value: Rs.1000

Max discount value: Rs.50000

How to Redeem the Offer: Customer needs to communicate “Client Code CUS09245” at Metropolis Diagnostics Centre counter

Offer Validity: 30<sup>th</sup> April 2022

Coupon code: “Client Code – CUS09245”

**Terms & Conditions:**

1. This Offer is made solely and entirely by Metropolis Healthcare Limited to the customers of Kotak Mahindra Bank (“Bank”) holding Kotak Debit Card or Kotak Credit Card or availing Net Banking facilities of the Bank (“Customers”).
2. Offer is valid from 10<sup>th</sup> Dec 2021 to 30<sup>th</sup> April 2022 (“Offer Period”).
3. Participation in this Offer is voluntary.
4. The Offer is non-transferable, non-encashable and non-negotiable.
5. Any Customer eligible for the Offer shall be deemed to have read, understood and accepted these terms and conditions, general terms and conditions of the Bank and terms and conditions of the Merchant in relation to the Offer before availing the Offer. Bank merely facilitates its Customers to avail the Offer and it is in no way concerned or connected in respect of the terms and conditions of MHL
6. The Bank and MHL reserve the right to disqualify any Customer from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer.
7. Bank and MHL reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all or any of these terms and conditions or to replace, wholly or in part this Offer by another offer whether similar to this Offer or not or to extend or withdraw this Offer altogether.
8. The Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy in the services rendered by MHL its agents or representatives and the Customer hereby understands, acknowledges and agrees not to hold the Bank responsible or liable for, any losses, damages, costs, charges, expenses, claims (whether direct or indirect), actions or demands suffered by the Customer in relation to availing the benefits under the Offer.
9. The Bank holds out no warranty and makes no representation about the quality, delivery or otherwise of the goods and services offered by MHL Any issue or dispute or claim arising out of or in relation to availing the benefits under the Offer must be resolved by the Customer directly with MHL by writing to Metropolis Customercare Team without any reference to the Bank.
10. The decision of the Bank and MHL in all matters in connection with and incidental to this Offer is final and shall be binding on all persons.
11. Disputes, if any, arising out of or in connection with or as a result of above Offer or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai.
12. Offer is for one time use only and cannot be clubbed with any other Offer.

13. Customers who fail to mention/enter the promo code or using the wrong promo code shall not be eligible to avail the Offer. Bank shall, in no way, be liable in the event the Customer fails to enter the promo code or uses the wrong promo code resulting in Customer becoming ineligible to avail the Offer.
14. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits of the Offer shall be borne solely by the Customer and the Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues and charges.