

Zepto Terms & Conditions

Offer Details:

Get 15% instant discount upto Rs 250 on minimum order value of Rs 749 & above while using Select Kotak Credit & Debit Card.

- Get 15% instant discount up to Rs.250
- Valid on minimum order value of Rs. 749
- Valid twice per card per month using select Kotak Credit & Debit Cards
- Valid all days
- To avail the offer use coupon code (**For Credit cards- ZEPKOTAKCC & For Debit Cards- ZEPKOTAKDC**)
- Offer is not valid on Card on Delivery & Cash on Delivery Transactions
- Offer is not applicable on Baby food, Cigarettes, Atta & other flours, Oil, Milk, Hookah flavors, Cables, chargers & more.

Steps to avail the offer:

1. Log on to Zepto mobile App;
2. Add items from your favourite brands to your cart;
3. Enter the Coupon Code (ZEPKOTAKCC & ZEPKOTAKDC) & make the payment in full using select Kotak Credit & Debit Card to get the instant discount;
4. The minimum order value should be ₹ 749.

Offer Period: (22nd July to 22nd Oct 2024)

T&Cs for the Customers:

1. This Offer is made in association with Kirana Kart Pvt Ltd ("Zepto") for customers holding Kotak Credit & Debit Card ("Customers") of Kotak Mahindra Bank ("Bank" or "Kotak")
2. For the purpose of the Offer, "Code" refers to single usage code provided by Zepto to the Bank pursuant to the Offer.
3. Add on card will be treated as separate cards.
4. Discount is not applicable for cash on delivery transactions.
5. This Offer valid on Select Kotak Mahindra Credit & Debit Cardholders only (Pls refer eligible card bins mentioned below in this tnc)
6. Nothing expressed or implied in the Offer shall in any way waive or amend any of the terms and conditions of the existing card member agreement with the Bank.
7. The Offer is non-transferable, non-encashable and non-negotiable.
8. Bank & Zepto, in writing, reserve the right, at any time without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this offer or not, or to extend or withdraw it.
9. Disputes, if any, arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
10. Customers who fail to enter the coupon code or using the wrong coupon code shall not be eligible to avail the Offer. Bank shall, in no way, be liable in the event the Customer fails to enter the coupon code or uses the wrong coupon code resulting in Customer becoming ineligible to avail the Offer.
11. The Bank holds out no warranty and makes no representation about the quality, delivery or otherwise of the services offered by Zepto. Any issue or dispute or claim regarding the services must be resolved by the Customer directly with Zepto without any reference to the Bank. For queries/complaints related to the Offer, Customers can reach out to Zepto through the in-app chat option or by writing to support@zeptonow.com within 24 hours of the date of transaction.

12. The Bank and Zepto, reserve the right to disqualify any Customer from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
13. Participation in this Offer is voluntary.
14. Any Customer eligible for the Offer shall be deemed to have read, accepted, and understood these terms and conditions, the general terms and conditions of the Bank and the terms and conditions of Zepto before availing the Offer. The Bank merely facilitates its Customer(s) to avail the Offer and it is in no way concerned or connected with the terms and conditions of Zepto.
15. The decision of the Bank and Zepto in all matters in connection with and incidental to this Offer is final and shall be binding on all persons.
16. The Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy in the services rendered by Zepto, its agents or representatives and the Customer hereby understands, acknowledges, and agrees not to hold the Bank responsible or liable for, any losses, damages, costs, charges, expenses, claims (whether direct or indirect), actions or demands suffered by the Customer in relation to availing the benefits under the Offer
17. Offer is valid on Zepto app only (Android & IOS user)
18. Minimum order value to avail the offer is Rs 749 after excluding the Zepto cash , delivery charges & surge charges
19. Valid only on online payment through Kotak Credit & Debit cards & not valid on Net Banking, UPI.
20. The offer cannot be redeemed for cash or cannot be clubbed with any other offer or promotion
21. In case of partial refund to be processed, the discount amount will be calculated on a pro-rata basis, with the proportionate discount amount being subtracted from the refund amount
22. Offer is applicable only on below mentioned Credit Card bins: (Bins referred to first 6 digits of card)
414767, 434668, 356135, 356146, 356147, 356164, 416644, 436388, 436389, 436390, 472739, 416643, 416645, 416646

Offer is applicable only on below mentioned Debit card (Bins referred to first 6 digits of card)

428092,428099,428097,428096,428095,428094, 405214, 421493, 478893, 429393, 469645, 401593, 428090, 428093, 428098, 428306, 428348, 469646, 470613, 470614, 483086, 521978, 526103, 529811, 529815, 533134, 533135, 549176, 549635, 549637, 549642, 549652, 549663, 607420, 607469, 608325, 652174, 652342, 652359, 817667, 652352