# **Terms and Conditions**

# Offer Period: Starting from 3rd of April 2025 and ending on 25th June 2025 (23.59 hrs)

# **Bigbasket Offer:**

Instant discount of 10% | Min Purchase: Rs. 1500 | Max Discount: Rs. 250 for Credit Card

### Promo Code

Month	Coupon Code	Туре
3 <sup>rd</sup> -25 <sup>th</sup> April	КОТАКСС	Credit Card
1 <sup>st</sup> -25 <sup>th</sup> May	КОТАКСС	Credit Card
1 <sup>st</sup> -25 <sup>th</sup> June	KOTAKCC	Credit Card

# bbNow Offer:

Instant discount of 10% | Min Purchase: Rs. 1500 | Max Discount: Rs. 250 for Credit Card

#### Promo Code

Month	Coupon Code	Туре
3 <sup>rd</sup> -25 <sup>th</sup> April	КОТАКСС	Credit Card
1 <sup>st</sup> -25 <sup>th</sup> May	КОТАКСС	Credit Card
1 <sup>st</sup> -25 <sup>th</sup> June	КОТАКСС	Credit Card

#### How to avail: BigBasket

- 1. Log on to <u>www.bigbasket.com</u> or download BigBasket app
- 2. Add products to cart
- 3. Click on checkout and choose delivery slot
- 4. Click on proceed to pay and punch the voucher code
- 5. Apply promo code
- 6. Select Credit card option and complete the payment

#### How to avail: BB Now

- 1. Download BigBasket app and select BB Now Option
- 2. Add products to cart
- 3. Click on checkout
- 4. Click on proceed to pay and punch the voucher code
- 5. Apply promo code
- 6. Select Credit card option and complete the payment

- 1. This Offer is made solely and entirely by \_ Innovative Retail Concepts Private Limited (BigBasket) to the customers of Kotak Mahindra Bank ("Bank") holding Kotak Credit Cards ("Customers")
- 2. Use code to redeem the offer, the code is applicable only on BigBasket & bbnow
- 3. **<u>BigBasket offer:</u>** Instant discount of 10% | Min Purchase: Rs. 1500 | Max Discount: Rs. 250. For Credit Card
- 4. **<u>BB Now offer:</u>** Instant discount of 10% | Min Purchase: Rs. 1500 | Max Discount: Rs. 250. For Credit Card
- 5. Offer valid only Starting from 3<sup>rd</sup> of April 2025 and ending on 25<sup>th</sup> June 2025 (23.59 hrs) ("Offer Period")
- 6. Offer is not valid from 26<sup>th</sup> to 30<sup>th</sup> or 31<sup>st</sup> of every month.
- Credit cards with first 6 digits in the card number (BIN) as following would be eligible for the offer (356135, 356146, 356147, 356164, 414767, 416643, 416644, 434668, 436389, 472739, 416645, 35618911)
- 8. Valid twice per customer per month on App (2 times with any combination of BB and BB Now)during the offer period
- 9. Offer valid on select Kotak Mahindra Bank Credit Card only.
- 10. Offer applicable on website, app & m-site
- 11. Minimum order amount should be settled using Kotak bank card
- 12. Valid only on payments made online. Not valid on Card on Delivery
- 13. Voucher should be used at the time of placing the order
- 14. If BigBasket wallet credit is used at the time of placing the order, the voucher cannot be applied after the order is placed in 'Pay Now' option.
- 15. All Cardholders, excluding Kotak Mahindra Bank Corporate Card, Kotak Commercial Credit Cards, Kotak B2B Credit Cards, Myntra and Indigo co-brand cards & with no outstanding of more than 30 days are eligible for this Offer, Offer not valid on Net Banking
- 16. This offer Cannot be clubbed with any other offer
- 17. BigBasket & Kotak Mahindra Bank has the right to cancel orders if found to be of fraudulent nature
- 18. Offer not applicable on products from BigBasket Specialty Store
- 19. Offer excludes the following products and categories from redemption: Baby Cereals, Baby Foods, Infant Formula, Organic Baby Foods and Srilalitha Rice of all pack sizes
- 20. Offer has no monetary value and cannot be reused, exchanged or refunded. BigBasket reserves the right to withdraw this offer at its discretion and without notice.
- 21. Participation in this offer is voluntary. Any person availing of this offer shall be deemed to have read understood and accepted these Terms and Conditions, the general terms and conditions of the Bank and the terms and conditions of BigBasket with respect to this Offer. Bank merely facilitates its Customers to avail the benefits of the Offer and is in no way concerned or connected with the terms and conditions of BigBasket.
- 22. The Bank and BigBasket reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change/ discontinue or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- 23. The Bank and BigBasket, reserve the right to disqualify any Customer from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
- 24. The Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered by BigBasket. Any issue or dispute or claim regarding the goods and services must be resolved by the Customer with BigBasket directly without any reference to the Bank.
- 25. The Offer shall be non-negotiable, non-encashable, non-transferrable and is for one time use, which cannot be clubbed with any other Offer.
- 26. The Bank reserves the right to change the terms and conditions of the Offer, including, extending, withdrawing or discontinuing the same without any notice at its sole discretion.
- 27. The decision of the Bank and BigBasket in all matters in connection with and incidental to this offer is final and shall be binding on all persons.

- 28. Customers who fail to enter the coupon code or using the wrong coupon code shall not be eligible to avail the offer. Bank shall, in no way, liable in the event the Customers fails to enter the coupon code or uses the wrong coupon code resulting in Customer becoming ineligible to avail the Offer.
- 29. The Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy in the services rendered by BigBasket, its agents or representatives and the Customer hereby agrees not to hold the Bank responsible or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that he/she may suffer on account of the offer.
- 30. Disputes, if any, arising out of or in connection with or as a result of above offer or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only, irrespective of whether any other court or tribunal has concurrent or similar jurisdiction.